

## Contact Points for Afghans and relatives:

We receive numerous calls from Afghans living in Germany who are worried about their family and friends in Afghanistan or the region and fear for their lives. As a non-governmental organisation, we unfortunately have no direct means of enabling people to leave the country. Humanitarian admission of refugees or resettlement programmes are only done through the UN Refugee Agency or state and national governments.

## We have provided an overview of some resources that can be contacted.

- The UN Refugee Agency's telephone helpline is 004930 2022020.
- (Former) local members of the German Armed Forces and their supporters can find information on how to report to the Federal Foreign Office at [the following link](#) or by phone 0049 911 943 87000 and by email [service@bamf.bund.de](mailto:service@bamf.bund.de).
- The Federal Foreign Office has also set up a crisis hotline: 0049 (0)30-1817-1000 or 00 49 (0)30-5000-1000. Alternatively, you can contact them by e-mail at [040.krise19@diplo.de](mailto:040.krise19@diplo.de)
- In many federal states, the refugee councils ("Flüchtlingsrat") or other organisations offer information about local counselling centres. More information is provided by [Pro Asyl](#), listed according to federal state.
- The refugee councils offer counselling services or can refer you to them and know about state-specific reception programmes, such as here in Schleswig-Holstein: [Refugee Council Schleswig-Holstein e.V.](#) Phone: 0049431 734 900. [beratung@frsh.de](mailto:beratung@frsh.de)
- Information from various EU countries is compiled via the Action2 list: <https://kabul.int.igel-muc.de/>
- More information on the [US government's P2 visa programme for Afghan citizens](#) can be found here.
- According to the latest information (19.08.2021), the Iranian consulates in Kabul and Herat are still in operation and issue visas to Afghan citizens: Ankara Street, Shirpour Intersection- Kabul, Afghanistan, phone: (+93) 20 210 1391 - 97, email: [iranemb.kbl@mfa.gov.ir](mailto:iranemb.kbl@mfa.gov.ir), website: <https://kabul.mfa.ir/>. Amerit Junction, Velayat Avenue- Herat, Afghanistan, telephone: (+93) 40-220 013-0 or (+93) 40-225 821-0, email: [iranconsulate.hea@mfa.gov.ir](mailto:iranconsulate.hea@mfa.gov.ir), website: <https://herat.mfa.ir/>
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IRC is extremely concerned about the situation in Afghanistan. We have been active in Afghanistan as an aid organisation since 1988, and we have been supporting Afghan refugees in Pakistan since 1980. Of our 1,700 staff in the country, 99% are Afghan, of which 44% percent are women.

We do everything we can to maintain our [programmes for Afghans in the country](#) and neighbouring countries. We have launched a [10 million US dollar appeal](#) to continue humanitarian aid on the ground and have made [clear demands to the German government](#) on what needs to be done now.